

COLLABORATION & MESSAGING SERVICES

MICROSOFT® EXCHANGE 2010



BOOST PRODUCTIVITY WITH IMPROVED EMAIL, VOICEMAIL TOOLS

Increase your business's efficiency with hosted Microsoft® Exchange 2010 from Integra Telecom. Exchange 2010 includes many new features to help your employees boost their productivity by offering a consistent and secure inbox, calendaring and contacts experience across the PC, browser and mobile phone.

Through Outlook® on your desktop, Outlook Web App on a web browser, or on the go through your smartphone, Exchange 2010 always keeps you connected and in sync. Wherever you go, your office goes with you.

SAFE — SECURE — SYNCHRONIZED

Exchange 2010 features advanced email security, mobile email and email archiving.

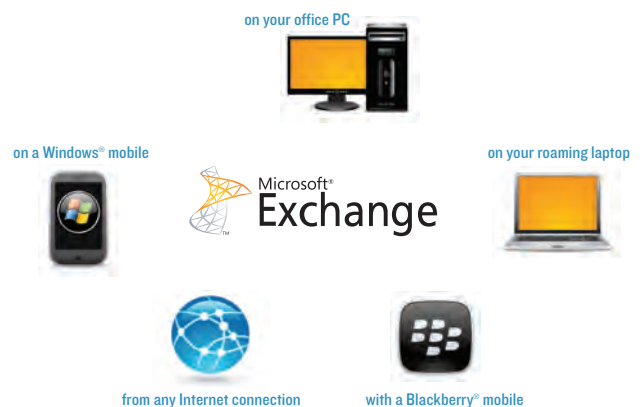
SECURITY: Multi-layered anti-spam filtering with continuous updates helps guard against spam and phishing threats. Automatic encryption at both the channel and message levels helps control access to data and ensures trusted communications both inside and outside the network.

POLICY-BASED ENCRYPTED EMAIL: Enables configuration of policies to encrypt and send email, return to sender, or delete messages with insecure content.

MOBILE EMAIL: Through Exchange ActiveSync®, you can push emails, calendars and contacts to hundreds of compatible mobile devices.

EMAIL ARCHIVING: Built-in email archiving is automatic, searchable and legally compliant.

ADVANCED MESSAGING COLLABORATION TOOLS FOR YOUR BUSINESS.



STAY IN TOUCH ANYWHERE YOU GO,
ON ANY DEVICE YOU USE.



OUTLOOK AND OUTLOOK WEB APP

2010 ENHANCEMENTS INCLUDE:

CONVERSATION VIEW: Groups messages from a single conversation together, which can then be managed, moved and deleted.

SINGLE PAGE OF MESSAGES: Displays all messages on one page regardless of the size of the folder.

NICKNAME CACHE: Helps users address email more quickly by providing a suggested name list as a new address is typed.

FILTERS: Makes it easier to apply filters from a convenient dropdown menu with common options.

SEARCH: Offers more powerful search tools with advanced queries.

VIEW SHARED CALENDAR AND CONTACTS: Provides the ability to check schedules and availability of users.

PRESENCE: Uses colorful indicators to let users know if their contact is available to chat.

INSTANT MESSAGING (IM): Contains Office Communication Server (OCS) instant messaging functionality within the client.

SMS SYNC: Enables sending and receiving SMS text messages from Outlook Web App on devices with Windows® 6.1 or later with Exchange ActiveSync.

BROWSER FRIENDLY: Outlook Web App 2010 is now available through multiple browsers, allowing you to easily deploy a feature-rich Outlook experience in Internet Explorer® 7+, Firefox® 3+ and Safari® 3+ browsers.

Exchange 2010 saves time and money while offering users more flexibility. Exchange 2010 optional capabilities:

- » Blackberry® Sync – enables instant access to email, calendar, and task lists – anywhere.
- » Encrypted Email – provides a comprehensive encryption solution, at both the organization-level and user level.
- » Lync® - the next generation cloud-based instant messaging that integrates advanced web conferencing tools.
- » SharePoint® - create document storehouses that increase collaboration inside the company.

DO MORE WITH MOBILITY

Updated ActiveSync features, available with Exchange 2010, extend productivity enhancements to mobile workers:

CONVERSATION VIEW: Enables users to quickly and easily identify the most recent messages and related responses. By treating multiple messages as a single conversation, they can be managed, ignored, moved and deleted as a whole versus having to address each email individually.

FREE/BUSY LOOKUP: Allows users to look at a contact's calendar availability.

NICKNAME CACHE: Helps users address email more quickly by providing a suggested name list as a new email address is typed.

REPLY STATE: Helps answer the question, "Did I handle that email yet?"

INTUITIVE, TOUCH-FRIENDLY SCREEN: Makes advanced features easier to use and more accessible than ever.

SMS SYNC: Posts incoming SMS text messages, sent via Exchange ActiveSync, in the usual SMS message location on the mobile phone as well as in the email inbox in Outlook 2010 or Outlook Web App. Allows sending and receiving texts from Outlook 2010 and Outlook Web App.

ADDRESS LIST PHOTOS: Connects a name with a face by showing a photo of the email sender.

INSTALLABLE CLIENT: Eliminates the need to upgrade email functionality in order to update phones. All the latest features of Exchange are available to any mobile device that has Windows® Mobile 6.1 or later.

RIGHTS-PROTECTED MESSAGING: Through Information Rights Management (IRM) protection, allows users and administrators to control who sees messages and what can be done with them, even after the messages have been sent.

CONTACT INTEGRA TODAY

Contact us today to learn more about hosted Collaboration & Messaging Services, Microsoft® Exchange 2010 and other hosted solutions from Integra Telecom.



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