

Calling Card Dialing Guide



Originating Country	Primary ITFS Number	Secondary ITFS Number
Greece	00800-10-600-201-2894	00800-12-3137
Greenland same ITFS as Denmark	8088-1119	8088-7765
Hong Kong	800-933626	800-933151
Hungary	06-800-11555	06-800-12076
Iceland	800-8151	800-8152
Indonesia	008-800-105-028	001-803-011-0764
Ireland	1-800-55-0579	1-800-55-7494
Israel	1-800-946-0044	1-800-940-2160
Italy includes San Marino and Vatican City	800-873-786	800-873-787
Japan	00531-162-113	00531-124-194
Korea (South)	00308-14-0052	00798-14-800-0934
Liechtenstein same ITFS as Switzerland	0800-89-7155	0800-89-8934
Luxembourg	8002-6675	8002-6674
Madeira same ITFS as Portugal	800-819-701	800-819-295
Malaysia	1-800-80-8144	1-800-80-4298
Marshall Islands	1-800-424-9375	
Melilla (city in Morocco) same ITFS as Spain	900-96-1470	900-99-1567
Mexico	001-800-689-3430	001-800-916-9356
Monaco same ITFS as France	0800-901-608	0800-901-806
Netherlands	0800-022-6591	0800-022-6527
Netherlands Antilles	001-800-689-5760	
New Zealand includes Chatham Islands	0800-44-4750	0800-44-7583
Nicaragua	001-800-220-1096	
Norway includes Svalbard	800-12160	800-16184

Originating Country	Primary ITFS Number	Secondary ITFS Number
Panama	001-800-507-0695	001-800-507-0696
Philippines	102-71-800-120-0400	102-71-800-120-0401
Poland	00-800-111-4255	00-800-111-4281
Portugal includes Azores & Madeira	800-819-701	800-812-334
Russia	810-800-2037-1012	810-800-2048-1012
St. Kitts/Nevis	1-800-744-9133	1-800-744-9134
St. Vincent	1-800-326-4230	
San Marino same ITFS as Italy	800-873-786	800-873-787
Singapore	800-1011074	800-1201180
South Africa	080-09-94859	080-09-97791
Spain includes Balearic Is., Canary Is., Cueta & Melilla	900-96-1470	900-99-1567
Svalbard same ITFS as Norway	800-12160	800-16184
Sweden	020-79-7764	020-021-4305
Switzerland includes Liechtenstein	0800-89-7155	0800-89-8934
Taiwan	0080-12-6185	0080-13-8888
Tasmania same ITFS as Australia	1-800-50-4065	1-800-12-2592
Thailand	001-800-15-620-17835	001-800-12-066-2365
Trinidad & Tobago	1-800-201-2978	1-800-837-6602
Turkey	00-800-151-0364	00-800-151-0468
United Kingdom	0800-962-231	0800-328-0544
Uruguay	000-413-598-0829	000-413-598-0830
Vatican City same ITFS as Italy	800-873-786	800-873-787
Venezuela	08001004009	08001004008

Calling Instructions

1. Dial the toll-free number: 1-800-383-5758, and wait for the tone.
2. Enter your Calling Card number immediately followed by your PIN.
- 3a. If calling within the U.S. or Canada,*
DIAL area code + phone number OR
- 3b. If calling internationally from the U.S. or Canada, DIAL 01 + country code + city code + local number + [#].

*Plus Puerto Rico and the U.S. Virgin Islands

Next Call Feature

To make additional long distance calls:

- Don't hang up. Press [#] for 2 seconds and place the next call.

Calling from Outside the U.S.

1. Dial the international access number corresponding to the country from which you are calling.
2. At the prompt, enter the 4-digit international access code: **5759**.
3. An operator or English-language voice prompt will ask for your Calling Card number, which should be followed by your PIN.
4. Provide the number you wish to call.
 - 4a. To the United States:
area code + phone number.
 - 4b. To other countries:
01 + country code + city code + phone number.

Customer Assistance

For additional cards, billing inquiries or other assistance, call Customer Service at 1-866-ESCHELON (372-4356). For help with call placement, dial 1-800-383-5758. Stay on the line and an operator will assist you.

Originating Country	Primary ITFS Number	Secondary ITFS Number
Australia includes Christmas Island/Tasmania	1-800-50-4065	1-800-12-2592
Austria	0800-291-675	0800-291-674
Azores same ITFS as Portugal	800-819-701	800-819-295
Bahamas	1-800-306-0264	1-800-306-0259
Balearic Islands same ITFS as Spain	900-96-1470	900-991-567
Barbados	1-800-5340164	1-800-534-2530
Belgium	0800-73341	0800-16071
Bermuda	1-800-623-0489	
Brazil	0800-891-6751	0800-891-1123
Canary Islands same ITFS as Spain	900-96-1470	900-991-567
Chatham Islands same ITFS as New Zealand	0800-44-4750	0800-44-7583
Chile	800-53-0032	123-0-020-4020
China	10-800-120-0006	10-800-120-8020
Christmas Island same ITFS as Australia	1-800-50-4065	1-800-12-2592
Colombia	01-800-9-19-2861	01-800-9-15-1558
Cueta (city in Morocco) same ITFS as Spain	900-96-1470	900-991-567
Cyprus	080-9-7730	080-9-7731
Denmark includes Faeroe Islands & Greenland	8088-1119	8088-7765
Dominican Republic	1-800-751-4170	1-800-751-6825
Faeroe Islands same ITFS as Denmark	8088-1119	8088-7765
Finland	0-800-115-585	0-800-111-948
France includes Monaco	0800-901-608	0800-901-806
Germany	0800-181-5306	0800-181-3309