

State	SPID	CSR Request Email	LSR Request Email	Contact TN	Escalation Points of Contact
Arizona	Legacy ELI SPID 7171	<a href="mailto:AZLSR-CSR@integratelecom.com">AZLSR-CSR@integratelecom.com</a>	<a href="mailto:AZLSR-CSR@integratelecom.com">AZLSR-CSR@integratelecom.com</a>	602-889-6039	Level 1 LaDonna Feist - 602-889-6230 Level 2 Gina Gallegos - 480-850-7523 Level 3 Dale Brandenburg - 602-889
	Legacy Eschelon SPID 7099				
	Legacy Mountain Telecommunication SPID 8393				
California Nevada	Legacy Advanced TelCom SPID 4268	California <a href="mailto:CAcare@integratelecom.com">CAcare@integratelecom.com</a> Nevada: <a href="mailto:NVcare@integratelecom.com">NVcare@integratelecom.com</a>	<a href="mailto:CAportout@integratelecom.com">CAportout@integratelecom.com</a> <a href="mailto:NVportout@integratelecom.com">NVportout@integratelecom.com</a>	916-281-2400	<b>CSR Escalation Expedite</b> Level 1 Customer Care 916-281-2400 Level 2 Dan Mendoza 916-231-5609 <b>LSR Expedites and Port Emergency</b> Level 1 Melody Fisher 916-231-1917 Level 2 Ralph Fuchslin 916-231-1401
	Legacy ELI SPID 7171	California <a href="mailto:CAcare@integratelecom.com">CAcare@integratelecom.com</a> Nevada: <a href="mailto:NVcare@integratelecom.com">NVcare@integratelecom.com</a>	<a href="mailto:CAportout@integratelecom.com">CAportout@integratelecom.com</a> <a href="mailto:NVportout@integratelecom.com">NVportout@integratelecom.com</a>	916-281-2400	<b>CSR Escalation Expedite</b> Level 1 Customer Care 916-281-2400 Level 2 Dan Mendoza 916-231-5609 <b>LSR Expedites and Port Emergency</b> Level 1 Melody Fisher 916-231-1917 Level 2 Ralph Fuchslin 916-231-1401
Colorado	Legacy Eschelon SPID 7099	<a href="mailto:coportlsr@integratelecom.com">coportlsr@integratelecom.com</a> or fax: 303-248-7031	<a href="mailto:coportlsr@integratelecom.com">coportlsr@integratelecom.com</a> or fax: 303-248-7031	303-643-5005	Level 1 Sabre Wedeking 303-643-5005 Level 2 Tamara Esler 303-643-5023 Level 3 Steve Shanley 303-643-5009
Idaho	Legacy ELI SPID 7171	<a href="mailto:IDCUSTOMERCARE@INTEGRATELECOM.COM">IDCUSTOMERCARE@INTEGRATELECOM.COM</a>	<a href="mailto:IDCUSTOMERCARE@INTEGRATELECOM.COM">IDCUSTOMERCARE@INTEGRATELECOM.COM</a>	208-947-5000	Level 1-Chad Semler 208-947-5005 Level 2- Sarah Luchini 208-947-5050 Level 3- Jeff Leonnig- 208-947-5004
Minnesota	Integra SPID 7482 Mpls St Paul Metro	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	218-824-4000	Level 1 – Michael Dumke 218-824-4235 Level 2 – Mary Nielsen (952)-746-7155 Level 3 – Deb Neznik (218) 824-4115
	Integra Minnesota North SPID 7770				
	Legacy Eschelon SPID 7099	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	218-824-4000	Level 1 – Michael Dumke 218-824-4235 Level 2 – Mary Nielsen (952)-746-7155 Level 3 – Deb Neznik (218) 824-4115

<b>Montana</b>	Legacy OneEighty SPID 4222	<a href="mailto:180provisioning@integratelecom.com">180provisioning@integratelecom.com</a>	<a href="mailto:180provisioning@integratelecom.com">180provisioning@integratelecom.com</a>	406-294-4000	Level 1 Jennifer Cottrill 406-294-4057 Level 2 Lynette Alderman 406-294-4051 Level 3 Teeayr Ator 406-294-4055
<b>North Dakota</b>	Integra SPID 7770 SPID 7482	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	<a href="mailto:mnndlsrrequestgroup@integratelecom.com">mnndlsrrequestgroup@integratelecom.com</a>	218-824-4000	Level 1 Michael Dumke 218-824-4235 Level 2 Naomi Tulenchik (218) 824-4116 Level 3 Deb Neznik (218) 824-4115
<b>Oregon and **SW Washington</b>	Integra SPID 7482	<a href="mailto:ORCare@integratelecom.com">ORCare@integratelecom.com</a>	<a href="mailto:ORPortout@integratelecom.com">ORPortout@integratelecom.com</a>	503-953-7747	Level 1 AJ Mitchell (503) 953-7465 Level 1 Cathy Kent (503) 953-7413
	Legacy ELI SPID 7171			503-953-7706 FAX	Level 2 Scott Fleming (503) 953-7431 Level 3 Jan Rosenthal (503) 953-7439
	Legacy Eschelon SPID 7099	Fax number for LSRs and CSRs: (503) 953-7782	<a href="mailto:ORPortLSR@integratelecom.com">ORPortLSR@integratelecom.com</a>	(503) 953-7845 or (866) 523-8845	Level 1 Michael Fleming (503) 953-7838
	Legacy Advanced TelCom SPID 4268				Level 2 Edna Sunda (503) 953-7834
Legacy UNICOM SPID 177D	Level 3 Jan Rosenthal (503) 953-7439				
<b>Utah</b>	Integra SPID 3950	<a href="mailto:utahlsrgroup@integratelecom.com">utahlsrgroup@integratelecom.com</a>	<a href="mailto:utahlsrgroup@integratelecom.com">utahlsrgroup@integratelecom.com</a>	801-746-2150	Level 1 Cust Svc 801-746-3002
	Legacy ELI SPID 7171				Please allow 48 hours for LSR Processing  Please email LSR Status Inquiries to : <a href="mailto:utahlsrgroup@integratelecom.com">utahlsrgroup@integratelecom.com</a>
	Legacy Eschelon SPID 7099	<a href="mailto:UTPortLSR@integratelecom.com">UTPortLSR@integratelecom.com</a>	<a href="mailto:UTPortLSR@integratelecom.com">UTPortLSR@integratelecom.com</a>	801-746-3002	Level 1 Cust Svc 801-746-3002 Level 2 Mallory McReynolds 801-746-2102 Level 3 Chad Crawford 801-746-2119 Level 4 Jamie Hayhurst 801-746-2030
<b>Washington excluding **SW Washington</b>	Integra SPID 4131	<a href="mailto:waportout@integratelecom.com">waportout@integratelecom.com</a>	<a href="mailto:waportout@integratelecom.com">waportout@integratelecom.com</a>	253-867-1150	Level 1 Debbie May 206-923-7795
	Legacy ELI SPID 7171				Level 2 Sandra Daniels 206-923-7739 Level 3 Trina Conquest 206-923-7757
	Legacy Eschelon SPID 7099	<a href="mailto:waportout@integratelecom.com">waportout@integratelecom.com</a>	<a href="mailto:waportout@integratelecom.com">waportout@integratelecom.com</a>	206-923-7700	Level 1 Billy Holdsworth 206-923-7745
	Legacy Advanced TelCom SPID 4268				Level 2 Jessica Monroe 253-867-1142
Legacy UNICOM SPID 177D	Level 3 Rachel Grimes 206-923-7737				

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\*\*SW Washington includes the cities of: Vancouver, Amboy, Cougar, Camas, Yale, La Center, Battle Ground, Yacolt, Longview, Castle Rock, Vader, Cathlamet, Kalama, Toledo, Stevenson