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**INTEGRA TELECOM INVESTS \$5 MILLION IN
PHOENIX SERVICE AREA**

*Competitive Business Telecom Provider Expands Central Arizona Network;
Improves Reliability and Increases High Bandwidth Internet Services*

Phoenix – Aug. 24, 2009 – [Integra Telecom Inc.](#), a facilities-based, integrated communications provider for business, has expanded its best-in-class fiber-optic network to four new Central Arizona communities, including Paradise Valley, areas of northern Phoenix, Scottsdale and Chandler. Integra's latest expansion, combined with its recent [Broadband Internet](#) launch, increases the company's reach to include nearly 30,000 new businesses and represents a \$5 million investment in the company's Arizona telecom infrastructure.

"We are pleased to expand our best-in-class fiber-optic network in the Phoenix community and to broaden the availability of our high-touch, local customer care experience to thousands of additional Arizona businesses," said [Rob Smith, senior vice president of Integra Telecom of Arizona](#). "We see tremendous potential in the Phoenix area and are confident that our investment in the local networks will enable Integra to better serve customers with reliable services and responsive customer care."

Integra Telecom has served the Phoenix business community since 2006 when it acquired the customers and network assets of Electric Lightwave. Integra furthered its presence in the Arizona market in 2007 upon acquiring Eschelon Telecom. Integra Telecom of Arizona now employs more than 200 telecom professionals in its Phoenix office who deliver the company's unique brand of local customer service. The competitive telecom provider offers businesses a full range of business-class telecommunications products ranging from business phone lines to broadband Internet and private network solutions in more than twenty communities within the greater Phoenix metropolitan area. All Integra Telecom products and services are supported by locally based customer care representatives and technicians.

"Integra offers a diverse portfolio of customized voice and data solutions designed to meet the evolving needs of business," said Smith.

Integra Telecom is one the largest competitive telecom providers in the nation, serving more than 130,000 businesses in 11 primarily Western states. The company is one of few competitive telecom providers to own and operate its own fiber-optic network and the only one that staffs local call centers in each market it serves. This allows Integra to deliver a premium, high-touch, personalized service experience to businesses seeking an alternative to the regional monopoly carriers or residential cable companies.

[About Integra Telecom](#)

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Integra Telecom and Electric Lightwave are registered trademarks of Integra Telecom Inc. For more information, visit www.integratelecom.com.

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