

# PRESS RELEASE

FOR INTEGRA TELECOM



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*\*\*Photo available upon request \*\**

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## INTEGRA TELECOM INC. HIRES VICE PRESIDENT OF CUSTOMER CARE

*Jason Mocca To Oversee Customer Service in Oregon and Southwest Washington*

**Portland, Ore. – Oct. 16, 2008** – Integra Telecom Inc., a leading provider of telecommunications and Internet services for business, has hired Jason Mocca as vice president of customer care and activations for the company's Oregon and Southwest Washington market area. In this role, Mocca will be responsible for managing customer service and new account openings. He will be based in Portland, Ore., and report to Mike Daniel, senior vice president of Integra Telecom of Oregon.

"Strong customer service is at the core of Integra's business model, and we're pleased to have Jason leading our Oregon and Southwest Washington customer care teams," said Daniel. "Jason is a proven leader who values the importance of offering our customers a quality experience at every interaction."

Most recently, Mocca served as vice president of customer care and activations for Integra Telecom of Colorado. He has 15 years of experience in the telecommunications industry, including 10 years in management roles for XO Communications and AT&T. Additionally, he served 4 years in the United States Air Force. Mocca has spent the past three years specializing in customer care.

Mocca has been an active volunteer for the Muscular Dystrophy Association of Denver and is pursuing community involvement opportunities in Portland, Ore.

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## **About Integra Telecom**

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom, Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit [www.integratelecom.com](http://www.integratelecom.com).

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