

PRESS RELEASE

FOR INTEGRA TELECOM



FOR IMMEDIATE RELEASE

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CRN NAMES INTEGRA TELECOM ONE OF 75 COOLEST TELECOM SERVICE PROVIDERS

Integra Identified Among 25 Mavericks in the Industry

Portland, Ore. – Sept. 21, 2010 – [Integra Telecom Inc.](#), an integrated telecommunications provider for business, has been recognized by Everything Channel's CRN Magazine as one of the 75 Coolest Telecom Service Providers. The 75 Coolest Service Providers represent those companies that are revolutionizing the telecom market by delivering high-quality telecom services and building strong ties with the channel community. Integra is considered one [of 25 mavericks in the industry](#), thanks largely to its commitment to responsive customer service.

"We are pleased to be recognized by CRN as a maverick among telecom service providers," said Dudley Slater, CEO of Integra Telecom. "Integra takes pride in our unique and highly responsive, locally staffed service model. Receiving recognition for our efforts – whether it comes from our critics, our peers or our customers – is always encouraging as it confirms that we are delivering on our promises and staying focused on our mission to provide responsive, reliable and local service to our business clients."

"The CRN 75 Coolest Telecom Service Providers honors those service providers with superior telecom services, best-in-class customer satisfaction and channel sales leadership," said Kelley Damore, vice president and editorial director, Everything Channel. "These vendors have demonstrated unparalleled customer and partner satisfaction and we congratulate them on their commitment to both customers and their partners."

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CRN's list of 75 Coolest Telecom Service Providers aims at helping solution providers navigate the shifting voice/data landscape and identify the most advanced service providers. Along with identifying the 25 mavericks, CRN also acknowledged the 25 heavyweights and the 25 innovators in the industry.

About Integra Telecom

Integra Telecom Inc. provides integrated communications services across 33 metropolitan areas in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. It owns and operates a best-in-class fiber-optic network comprising more than 2,800 route miles in 11 metropolitan access networks including approximately 1,386 on-net buildings, a world class Internet and data network, and an approximately 4,900-mile high-speed long-haul fiber network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Goldman, Sachs & Co., Tennenbaum Capital Partners, funds managed by Farallon Capital Partners and Warburg Pincus. Integra Telecom and Electric Lightwave are registered trademarks of Integra Telecom, Inc. For more information, visit: www.integratelecom.com.

Everything Channel

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