

PRESS RELEASE

FOR INTEGRA TELECOM



FOR IMMEDIATE RELEASE

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INTEGRA TELECOM LAUNCHES INDUSTRY-LEADING BROADBAND INTERNET PRODUCTS

Only Telecom Provider to Offer Multi-Circuit High-Speed Internet on Existing Network Infrastructure

Portland, Ore. – April 30, 2009 – [Integra Telecom Inc.](#), a facilities-based, integrated communications provider, now offers Broadband Internet, a new product affording small and medium businesses enterprise-level Internet access at rates that fit the small- and medium-sized business budget. [Integra's Broadband Internet products](#) are the only offering of their kind among competitive telecom providers in Integra's territory today. The services combine the bandwidth potential of Integra's metropolitan fiber networks with two phone-grade copper lines to deliver download speeds of 5, 15 and 25 Mbps and upload speeds of up to 2 Mbps within most of the markets Integra serves.

"At the rates we are offering, Integra's Broadband Internet service speeds are unprecedented among telecom providers, and we're proud to be the first to offer a product we believe will change business telecommunication standards," [said Dudley Slater, CEO of Integra Telecom](#). "Our Broadband Internet is custom designed for small-to-midsized businesses, offers affordable price points and is delivered on the same copper wire technology that businesses have relied on for more than 100 years."

Quick facts on Integra Telecom's Broadband Internet services:

- **Dedicated bandwidth:** Integra's customers enjoy access to one of the finest proprietary, business-only networks in the western United States, uniquely designed to provide maximum bandwidth for businesses of all sizes. Integra Telecom's Broadband Internet delivers Internet access on dedicated circuits with bandwidth reserved exclusively for them. Integra customers leverage the power of this network and are never required to share bandwidth with other local businesses or residential users like that of other technologies and local networks.
- **Availability:** Integra's new Broadband Internet service has broad availability since it relies on Integra's extensive metropolitan fiber networks together with the embedded

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copper wire pair technology that already has extensive coverage to businesses. Many businesses that do not have direct connections to other land-based technologies, such as fiber or cable, will find the availability of this service appealing.

- **Faster file transfer:** Integra's Broadband Internet services offer a marked difference in upload and download speeds, providing superior access for remote users.
- **Price scalability:** Designed for the business community, Integra's Broadband Internet services are offered at multiple speeds and price points, allowing businesses to choose the service that meets their needs at prices that fit their budget. Depending on the location, Integra's Broadband Internet service is available from download speeds of 5 Mbps to 25 Mbps at \$49.95 and \$89.95, respectively.
- **Professional installation and care:** As always, all Integra products and services are installed and supported by locally based customer care representatives and technicians.

Integra Telecom's broadband services are currently available in its Arizona, California, Idaho, Minnesota, Oregon, Utah, Colorado and Washington markets. Additional information is available online:

http://integratelecom.com/services/Broadband_Internet.php.

About Integra Telecom

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom, Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit www.integratelecom.com.

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