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FOR INTEGRA TELECOM



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## **Integra Telecom Announces Network-Wide Availability of Managed and Hosted Network Services**

*Fully Customizable PBX Services Available to Businesses Across Integra's Network*

**PORTLAND, Ore., Dec. 6, 2011** – [Integra Telecom Inc.](#), a provider of fiber-based, business-grade networking, communications and cloud solutions, has announced network-wide availability of [Managed PBX](#) and [Hosted PBX](#) Services for business. From a basic phone system to a robust and highly secure hosted solution with a dedicated switch, Integra's PBX Services are fully customizable and provide a scalable, unified communications environment for businesses of any size.

"Integra is pleased to offer a wide range of fully customizable PBX services," said Scott Bussey, sales director of business communications at Integra Telecom. "Both the Managed and Hosted PBX solutions provide the best-in-class service that people expect from Integra, and we are pleased to make these services available across our entire network. Now all markets can benefit from the over 15 years' experience that Integra has in delivering PBX communication solutions."

Integra's Managed PBX Services pairs Integra's reliable network services with the latest telephone equipment from Mitel or NEC to increase productivity, enhance business communication and reduce the complexity of managing separate equipment and service vendors.

For businesses that would prefer not to manage the data center and telephony equipment, Integra's Hosted PBX Services are able to deliver the secure, powerful communication services and solutions previously available only on high-end premise-based equipment. This complete

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business communication package offers a protected, private connection and dedicated switch from single or multiple sites directly to Integra's secure data center. Integra's Hosted PBX Services reduces or eliminates the cost of deploying or acquiring an on-site communications infrastructure, and provides billing consistency via a flat monthly fee.

"Since our phone system is so critical for our business continuity, we found the greater reliability of a hosted system a compelling option," said Tim Neid, IT director at Admiral Merchants. "Integra Hosted PBX lets us monitor our call center closely, looking for opportunities to do things better. We like the control it gives us."

Whether managed or hosted, Integra's PBX Services offer sophisticated IP phones, unified communications and mobility applications coupled with a unique high-touch consultative-style approach from solution design through installation, user training and ongoing service.

To learn more, contact Integra at 1-866-INTEGRA or visit <http://www.integratelecom.com>.

## **About Integra Telecom**

Integra Telecom Inc. connects business by providing enterprise-grade networking, communications and cloud solutions to over 100,000 business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a nationally acclaimed, best-in-class fiber-optic network consisting of a 5,000-mile high-speed long-haul fiber network and a 3,000-mile metropolitan access network including nearly 1,700 fiber-fed buildings. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Integra Telecom is a registered trademark of Integra Telecom Inc. For more information, visit [www.integratelecom.com](http://www.integratelecom.com).

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