

State	SPID	CSR Request Email	LSR Request Email	Contact TN	Escalation Points of Contact
Arizona	Legacy ELI SPID 7171	AZLSR-CSR@integratelecom.com	AZLSR-CSR@integratelecom.com	(602) 889-6039	Level 1 Alice Espindola (602) 889-7658 Level 2 Dale Brandenburg (602) 889-6250
	Legacy Eschelon SPID 7099				
	Legacy Mountain Telecommunication SPID 8393				
California Nevada	Legacy Advanced TelCom SPID 4268	California CAcare@integratelecom.com Nevada: NVcare@integratelecom.com	CAportout@integratelecom.com NVportout@integratelecom.com	(916) 281-2400	CSR Escalation Expedite Level 1 Customer Care (916) 281-2400 Level 2 Patrick Hennessey (916) 231-5609 LSR Expedite and Port Emergency Level 1 Melody Fisher (916) 231-1917 Level 2 Wesley Page (916) 231-1401
	Legacy ELI SPID 7171	California CAcare@integratelecom.com Nevada: NVcare@integratelecom.com	CAportout@integratelecom.com NVportout@integratelecom.com	(916) 281-2400	CSR Escalation Expedite Level 1 Customer Care (916) 281-2400 Level 2 Patrick Hennessey (916) 231-5609 LSR Expedites and Port Emergency Level 1 Melody Fisher (916) 231-1917 Level 2 Wesley Page (916) 231-1401
Colorado	Legacy Eschelon SPID 7099	coportlsr@integratelecom.com	coportlsr@integratelecom.com	(303) 643-5296	Level 1 Sabre Wedeking (303) 643-5005 Level 2 Rome Cagle (303) 643-5009 Level 2 Tamara Esler (303) 643-5023
Idaho	Legacy ELI SPID 7171	IDCUSTOMERCARE@INTEGRATELECOM.COM	IDCUSTOMERCARE@INTEGRATELECOM.COM	(208) 955-9901	Level 1 Customer Care (208) 955-9901 Level 2 Sarah Luchini (208) 947-5050 Level 3 Jeff Leonnig (208) 947-5004
Minnesota	Integra SPID 7482 Mpls St Paul Metro	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(218) 824-4000	Level 1 Michael Dumke (218) 824-4235 Level 2 Naomi Tulenchik (218) 824-4116 Level 3 Deb Neznik (218) 824-4115
	Integra Minnesota North SPID 7770				
	Integra Prior Lake SPID 1479 (PRLK) & 7482	mnprllsr-csr@integratelecom.com	mnprllsr-csr@integratelecom.com	(952) 226-7000	Level 1 Natalie Tressler (952) 226-7014 Level 2 Michelle Ungs (952) 226-7016 Level 3 Sandra Kaul (952) 226-7025

	Legacy Eschelon SPID 7099	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(218) 824-4000	Level 1 Michael Dumke (218) 824-4235 Level 2 Naomi Tulenchik (218) 824-4116 Level 3 Deb Neznik (218) 824-4115
Montana	Legacy OneEighty SPID 4222	180provisioning@integratelecom.com	180provisioning@integratelecom.com	(406) 294-4000	Level 1 Jennifer Cottrill (406) 294-4057 Level 2 Lynette Alderman (406) 294-4051 Level 3 Teeayr Ator (406) 294-4055
North Dakota	Integra SPID 7770 SPID 7482	mnndlsrrequestgroup@integratelecom.com	mnndlsrrequestgroup@integratelecom.com	(218) 824-4000	Level 1 Michael Dumke (218) 824-4235 Level 2 Naomi Tulenchik (218) 824-4116 Level 3 Deb Neznik (218) 824-4115
Oregon and **SW Washington	Integra SPID 7482 Legacy ELI SPID 7171	ORCare@integratelecom.com	ORPortout@integratelecom.com Please email LSR Status Inquiries and LSR Issues to : ORPortout@integratelecom.com	(503) 953-7747	Level 1 Eileen Marek (503) 953-7444 Level 2 Brett Running (503) 953-7312 Level 3 Leif Bjerke (503) 953-7491
	Legacy Eschelon SPID 7099	ORCSRRequest@integratelecom.com	ORPortLSR@integratelecom.com Please email LSR Status Inquiries and LSR Issues to : ORPortout@integratelecom.com	(503) 953-7845 or (866) 523-8845	Level 1 Eileen Marek (503) 953-7444 Level 2 Brett Running (503) 953-7312 Level 3 Leif Bjerke (503) 953-7491
	Legacy Advanced TelCom SPID 4268				
	Legacy UNICOM SPID 177D				
Utah	Integra SPID 3950 Legacy ELI SPID 7171	utahlsrgroup@integratelecom.com	utahlsrgroup@integratelecom.com Please allow 48 hours for LSR Processing Please email LSR Status Inquiries to : utahlsrgroup@integratelecom.com	(801) 746-2150	Level 1 Kevin Gruis (801) 708-6131 Level 2 Mike Norman (801) 708-6020 Level 3 Robert Brown (VP) (801) 708-6152
	Legacy Eschelon SPID 7099	UTPortLSR@integratelecom.com	UTPortLSR@integratelecom.com Please allow 48 hours for LSR Processing Please email LSR Status Inquiries to : UTPortLSR@integratelecom.com	(801) 746-3002	Level 1 Kevin Gruis (801) 708-6131 Level 2 Mike Norman (801) 708-6020 Level 3 Robert Brown (VP) (801) 708-6152

Washington excluding **SW Washington	Integra SPID 4131	waportout@integratelecom.com	waportout@integratelecom.com	(253) 867-1150	Level 1 Sandra Daniels (206) 923-7739 Level 2 Gwen Miles (206) 805-5024 Level 3 Steve Pellett (Director (206) 805-5043
	Legacy ELI SPID 7171				
	Legacy Eschelon SPID 7099	waportout@integratelecom.com	waportout@integratelecom.com	(206) 923-7700	Status Request (877) 858-8900 Level 1 Sandra Daniels (206) 923-7739 Level 2 Gwen Miles (206) 805-5024 Level 3 Steve Pellett (Director (206) 805-5043
	Legacy Advanced TelCom SPID 4268				
	Legacy UNICOM SPID 177D				

**SW Washington includes the cities of: Vancouver, Amboy, Cougar, Camas, Yale, La Center, Battle Ground, Yacolt, Longview, Castle Rock, Vader, Cathlamet, Kalama, Toledo, Stevenson